

MUBARAK FAHAD AL-SUBIE

BUSINESS SYSTEM
ANALYST – IT Auditing

Contact

+96 656-581-5448

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Saudi Arabia, Dammam

Expertise

- .NET Framework
- ASP.NET WebForms
- ASP.NET MVC
- HTML, CSS, JavaScript, Python, Ruby, Java, PHP, MySQL, Oracle, and MongoDB
- Front-End & Back-End Programming Languages
- Database Development and Management
- User experience (UX)
- API Development
- Web Design and Architecture
- Project Management
- Technical Support
- GIS/Mobile Development
- Client Management
- Customer Service and Sales

Portfolio/Project



A technically adept business systems analyst with nearly 5 years of experience coding, engineering, and optimizing project management systems, web and mobile applications, and servers and databases.

Demonstrates a strong proficiency in different programming languages such as HTML, CSS, JavaScript, Python, Ruby, Java, and PHP plus a comprehensive understanding of the ASP.NET framework.

As a driven and an analytical problem-solver, my objective is to deliver effective and streamlined technology solutions that link the needs of an organization to its business goals.

Current Experience:

Associate Business System Analyst (SMP), Aramco Internal Auditing Jan-2024

Previous Experience:

Sep 2022 - Dec 2023

OSS Contract (Alfalak) Aramco, Al Dhahran, Saudi Arabia

Business System Analyst - Transportation & Equipment Service Departments

- ◆ **Boosted productivity and simplified project management by:**
 - Engineering an integrated Project Management System using ASP.NET that consolidates pertinent project details such as the progress of each phase and task owners, making it easier to track timelines and get deliverables out on time
 - Building an application using ASP.NET that automatically orchestrates folder permissions on a need-to-know and by project basis
 - Modernizing systems by automating manual work where possible, increasing manpower hours for higher-level tasks
 - Keeping the department's website responsive and intuitive using up-to-date knowledge of ASP.NET MVC
- ◆ **Identified an opportunity to improve fleet visibility and truck driver safety by:**
 - Utilizing the power of AI and my proficiency in C# to code an algorithm that estimates travel duration inside areas with poor to no Internet connectivity, alerting traffic controllers when max limits have been reached
- ◆ **Organized and improved inter-departmental communications by:**
 - Leveraging my ASP.NET development skills to create a dynamic ticketing system that streamlines communications between users, ensuring support requests are processed and resolved quickly

Education

Associate Degree in IT, Major in
Computer and Information Technology

KFUPM Community College,
Dhahran, Saudi Arabia
July 2015

Bachelor of Computer Science

Arab Open University
June 2022

Languages

English

Arabic

Character References

Nizar Dalal - IT Manager
Samara Land Transportation Company

Hamad Aluwaiyedh - IT Supervisor
Saudi Aramco

Jun 2020 - Sep 2022

Samara, Al Dhahran, Saudi Arabia

IT Specialist

- **Improved processing and encoding of card payments by:**
 - Programming an API using Python that cross-checks taxi data on the server with bank reports, expediting 95% of the work while minimizing human error
- **Secured the successful development and implementation of IT solutions by:**
 - Liaising closely with business leaders and information engineers to understand objectives and ensure projects are aligned with our organizational goals
 - Collaborating with team members to guarantee projects are delivered according to expectations
 - Optimizing projects by structuring strategy around the appropriate software development life cycle methodology
 - End-to-end participation in the development of several IT projects, from conceptualization to integration with existing systems
 - Supporting data integrity by establishing controls that mitigate risk

Jan 2020 - Jun 2020

Omran Tech, Al Khobar, Saudi Arabia

Part-Time Full Stack Developer

- **Supported the growth of the organization using technological solutions by:**
 - Developing front end website architecture and back end applications using several programming languages including HTML, CSS, JavaScript, Python, Ruby, Java, and PHP
 - Designing and developing APIs
 - Working alongside graphic designers to ensure that web features remain true to brand guidelines
- **Modernized and maintained the performance of applications and web pages by:**
 - Creating servers and databases for improved functionality using a mastery of MySQL, Oracle, and MongoDB
 - Ensuring cross-platform optimization for mobile phones
 - Maintaining the responsiveness of applications
 - Designing intuitive user interactions on web pages

○ **Sep 2017 - Jan 2020**

Samara Taxi, Al Dhahran, Saudi Arabia

Dispatcher

- ◆ **Coordinated and facilitated swift deployment of vehicles to customers**

Jul 2015 – Mar 2016

Jarir Bookstore, Al Dammam, Saudi Arabia

Sales Promoter

- ◆ **Contributed to growing profits and customer satisfaction**

May 2014 - Jul 2014

King Fahd University of Petroleum and Minerals - Information and Communication Technology Centre

IT Intern

- ◆ **Built a strong foundation and understanding of information technology by:**
 - Training under a certified public information technology specialist
 - Troubleshooting damaged hardware
 - Conducting formatting for all KFUPM computer labs
 - Participating in the day-to-day operations of the general information technology department